

# Equip MyFuture

Product disclosure statement  
1 October 2019



01	About Equip	1
02	How super works	1
03	Benefits of investing with Equip	2
04	Risks of super	2
05	How we invest your money	3
06	Fees and costs	4
07	How super is taxed	5
08	Insurance in your super	6
09	How to open an account	8

## 01 About Equip

Equip MyFuture is a product of Equip, open to employees of employers who nominate us as their default fund and/or who agree to participate in it, as well as new individual members. This PDS is about Equip MyFuture and the features and options it offers, which include a default MySuper product, a range of Diversified and Sector Specific investment options to choose from, as well as death and disability insurance.

Equip is a \$16 billion profit for member superannuation fund with a proud heritage of delivering quality services to its members. We understand that your investment with us reflects the high level of trust you place in our capabilities and reputation. That is why we put the interests of our 72,000 members first and strive to keep fees and costs as low as possible without compromising quality of performance and service.

You can stay with Equip throughout your working life and into retirement. We can provide you with help and advice on how you can keep your super working for you at any stage of your life and career.

You may find information on the product dashboard for the Equip MySuper investment option at [equipsuper.com.au/dashboard](http://equipsuper.com.au/dashboard). Details of trustee and executive remuneration and important documents, including our trust deed and annual reports, are at [equipsuper.com.au/disclosures](http://equipsuper.com.au/disclosures).

## 02 How super works

Superannuation was established to help you grow your retirement savings over time through a combination of regular contributions and investment earnings. There are tax advantages to super that are designed to encourage you to save. You can find out more about how super is taxed on page 5.

**Contributions:** Your employer is generally required to make contributions to your super (known as superannuation guarantee, or SG, contributions). You can also choose to make contributions to your own super from your before-tax income (salary sacrifice) or from your own savings. If you are a low to middle income earner, you may be eligible for a government co-contribution based on any after-tax contributions you make. There are age restrictions on certain contributions and limits to the amounts you can contribute each year and into the future.

**Choosing your super fund:** Most people can choose the super fund they want their employer to pay SG contributions to. If you don't tell your employer where to pay contributions, your employer will deposit your SG contributions into the super fund they have chosen. If your employer is paying to a different super fund, you can ask them to pay your contributions to Equip by completing a *Choice of fund* form that you can find on our website, [equipsuper.com.au](http://equipsuper.com.au).

**Consolidating your super:** Consolidating your super (also known as a rollover) means you only pay one set of fees and you may be able to more easily manage and monitor your super.

We charge no fees for rolling your superannuation into Equip. You should, however, be aware that you may lose any insurance cover you have with other super funds for withdrawing your superannuation to move it into Equip.

**Accessing your super:** Generally, you can't withdraw your super until you reach your preservation age, which ranges from 55 to 60. Your preservation age will vary depending on when you were born. There are some special circumstances under which you can access your super earlier.



You should read the important information about how super works before making a decision. Go to [equipsuper.com.au/pds](http://equipsuper.com.au/pds) and read our *How super works* guide. The material relating to how super works may change between the time when you read this document and the day when you acquire the product.

This PDS is a summary of significant information and contains a number of references to important information (each of which forms part of the PDS). The information provided in this PDS is general information only and does not take into account your personal financial situation or needs. You should consider whether this information is appropriate to your personal circumstances before acting on it and, if necessary, you should also seek professional financial advice tailored to your personal circumstances. Where tax information is included you should consider obtaining personal taxation advice.

This PDS was up to date at the time it was prepared. Some information in this PDS is subject to change from time to time. If a change does not adversely affect you, we may update the information by notice on our website, [www.equipsuper.com.au](http://www.equipsuper.com.au), and/or inclusion in the next available edition of our newsletter. You can find updated information by logging into the members area of our website or calling our Helpline 1800 682 626. A paper copy of updated information will be given to you without charge on request.

Togethr Trustees Pty Ltd ABN 64 006 964 049, AFSL 246383 ("the Trustee") is the Trustee of the Equipsuper Superannuation Fund ABN 33 813 823 017 ("Equip").

## 03 Benefits of investing with Equip

### **An industry fund, solely here to profit our members**

Equip is a profit-to-member fund with over 72,000 members and \$16 billion in assets. We aim to keep costs low and the profits we make flow back to our members.

### **Free retirement and financial planning seminars**

We hold regular seminars nationwide for our members about super, pensions and investments. Attending a seminar is a great way to have your questions answered by industry professionals.

### **Financial planning**

Equip's financial planners provide personalised advice based on your lifestyle needs and income expectations. Many of our planners are certified by the Financial Planning Association (FPA) and do not receive any commissions.

### **Manage your account 24/7**

You can track your balance and contributions, change your investments, search for, and roll in any other super you may have 24/7 from our website.

### **Strong long-term investment performance**

Our Diversified investment options have consistently outperformed industry averages over the long term.

### **Insurance**

Equip offers competitive and flexible insurance options to help provide you and your family with peace of mind.

## 04 Risks of super

All investments and financial products have risks, and it is important to understand the potential impact that these risks may have on the value of your super at retirement. You can't avoid all risk when investing, but considering your investment timeframe can help you choose the investment options to best suit you. Diversification is a method of reducing investment risk and involves spreading your investment over different asset classes; Equip offers a number of pre-mixed Diversified options to choose from.

### **Investment risks**

When considering the risks associated with investing you need to consider your age, how long your super will be invested for, the likely investment return, the risk and your own attitudes to investments.

It is important to remember that:

- the value of investments (and your super) will go up and down over time, and the value of your super at retirement may not be enough.
- past returns don't guarantee future returns; returns are not guaranteed and they will vary from year to year.
- growth assets generally have a higher potential rate of return, but the returns are usually more volatile and they have a greater risk of negative returns.
- defensive assets may have less volatile returns, but also generally provide a lower rate of return.

We have discussed in greater detail the risks of various asset types in the *How we invest your money* guide, which you can find on our website [equipsuper.com.au/pds](http://equipsuper.com.au/pds). You can also find more information on each of our investment options in this guide, or at [equipsuper.com.au/investments](http://equipsuper.com.au/investments).

### **Other risks**

There are other operational and legislative risks associated with super, some of which we have outlined below.

- Equip or its insurer, administrator, custodian, or investment managers may be unable to perform their usual duties due to a system failure, war, terrorist act, natural disaster or industrial strike action. Equip has measures in place to mitigate these risks, however cannot guarantee that operations will not be impacted by a future event.
- There is a risk that legislation governing super will change and may impact your ability to access your super benefit, tax rates, or contribution limits.
- Equip could add, change or remove investment options or products offered, and the fees and costs for these products may change.



## 05 How we invest your money

Equip's range of investment options allows you to choose investments suited to your financial goals and tolerance to risk.

**!** You should consider the likely investment return, risk and your investment timeframe when choosing an investment option.

You can invest in one or more of the following Equip investment options:

Diversified
Growth Plus
Growth
Balanced Growth
Equip MySuper – the default option
Balanced
Conservative
Sector Specific
Overseas Shares
Australian Shares
Sustainable Responsible Investments (SRI) <sup>^</sup>
Property
Fixed Interest
Cash

<sup>^</sup>Invested almost entirely in Australian shares

If you do not nominate any investment options, we will invest your super in the Equip MySuper investment option. More details on this investment option are set out on this page.

Our Diversified options feature target ranges for allocations to each asset class. The actual allocations will vary within these ranges from time to time as investment markets change.

You can switch investment options by logging into the members' area of our website [equipsuper.com.au](http://equipsuper.com.au), or by completing and lodging a *Change your investments* form. You can change your investment strategy for your existing account balance, your future contributions, or for both.

## Equip MySuper (the default option)

### Investment objective

Achieve a net return of at least 3.5% p.a. above inflation (measured by CPI) over a rolling 10 year period.

The investment objective is not a forecast or prediction. It simply represents a benchmark against which Equip monitors performance.

### Strategy

Invest mainly in shares and property, which are expected to earn higher returns over the long term. Invest the balance in more stable assets like fixed interest securities.

### Benchmark allocations

The actual asset allocation for each asset class may vary from time to time, within the permitted ranges set out in the graph below:

Asset class	Permitted range	Benchmark allocation
<b>Growth assets</b>	<b>40–85%</b>	<b>70%</b>
Australian shares	10-35%	24%
Overseas shares	7-37%	27%
Property	0-20%	7%
Infrastructure	0-17%	7%
Growth alternatives	0-15%	5%
<b>Defensive assets</b>	<b>15-60%</b>	<b>30%</b>
Fixed interest	0-35%	17%
Defensive alternatives	0-30%	8%
Cash	0-30%	5%

### Minimum investment timeframe

The minimum suggested timeframe to invest in this product is long term (5 to 10 years). Members should hold the investment for a minimum of 5 years.

### Who should invest in this option?

This option is designed for members who want a balance between risk and return but who are prepared to accept a more aggressive asset allocation than Equip's more defensive Diversified options.

### Standard Risk Measure

The risk level of this option is medium to high, with a likelihood of negative returns occurring 3.6 years in a 20 year period.

The risk of negative returns is based on a Standard Risk Measure (SRM) that allows members to compare investment options that are expected to deliver a similar number of negative annual returns over any 20 year period. You should ensure that you are comfortable with the risks and potential losses associated with your chosen investment options and, if necessary, you should seek professional financial advice.



You should read the important information about how we invest your money before making a decision. Go to [equipsuper.com.au/pds](http://equipsuper.com.au/pds) and read our *How we invest your money* guide. The material relating to how we invest your money may change between the time when you read this statement and the day when you acquire the product.

## 06 Fees and costs

### DID YOU KNOW?

Small differences in both investment performance and fees and costs can have a substantial impact on your long term returns. For example, total annual fees and costs of 2% of your account balance rather than 1% could reduce your final return by up to 20% over a 30 year period (for example reduce it from \$100,000 to \$80,000).

You should consider whether features such as superior investment performance or the provision of better member services justify higher fees and costs. You or your employer, as applicable, may be able to negotiate to pay lower fees. Ask the fund or your financial adviser.

### TO FIND OUT MORE

If you would like to find out more, or see the impact of the fees based on your own circumstances, the **Australian Securities and Investments Commission (ASIC)** website ([www.moneysmart.gov.au](http://www.moneysmart.gov.au)) has a superannuation calculator to help you check out different fee options.

### Main fees and costs for the Equip MySuper investment option

This section provides summary information about the main fees and costs for the Equip MySuper investment option. Similar information is included in PDSs for other funds, so you can compare Equip's fees and costs with those of other funds. Fees and costs are paid directly from your account or deducted from the underlying assets or investment returns in accordance with the table below. Please note that you cannot negotiate these fees and costs.

Type of fee	Amount	How and when paid
<b>Investment fee</b>	Estimated to be 0.30% p.a.	Investment and performance fees are deducted from the underlying asset value and reflected in the daily unit prices applied to your account.
<b>Administration fee</b>	\$1 per week plus 0.25% p.a. (up to a maximum of \$1,250)	Deducted from your account effective on the last day of every month. We only deduct the \$1 per week fee if your account balance is \$3,000 or higher at the end of the month.
<b>Buy-sell spread</b>	Nil	N/A
<b>Switching fee</b>	Nil	N/A
<b>Advice fees</b> Relating to all members investing in a particular MySuper product or investment option	Nil	N/A
<b>Other fees and costs</b>	Refer to the additional explanation of fees and costs in our <i>Fees and costs</i> guide at <a href="http://equipsuper.com.au/pds">equipsuper.com.au/pds</a> .	
<b>Indirect cost ratio</b>	Estimated to be 0.31% p.a.	Investment related costs deducted from the underlying asset value and reflected in the daily unit prices applied to your account. The estimate is based on the financial year ending 30 June 2019.

If your account balance is less than \$6,000 at the end of the financial year, the total combined amount of administration fees, investment fees and indirect costs charged to you is capped at 3% of the account balance. Any amount charged in excess of that cap must be refunded. At the end of each financial year (or if you are leaving the fund), we will check and refund any excess fees charged. You'll see any of those types of refunds on your statement.

### Example of annual fees and costs

This table gives an example of how the fees and costs in the Equip MySuper investment option for this superannuation product can affect your superannuation investment over a one year period. You should use this table to compare this superannuation product with other superannuation products.

Example – MySuper product		BALANCE OF \$50,000
Investment fee	0.30% p.a.	For every \$50,000 you have in the superannuation product, you will be charged \$150 each year
<b>PLUS</b> Administration fee	\$1 per week plus 0.25% p.a. asset fee on your account balance	<b>And</b> , you will be charged \$52 in administration fees regardless of your balance, plus \$125
<b>PLUS</b> Indirect cost for the superannuation product	0.31% p.a.	<b>And</b> , indirect costs of \$155 each year will be deducted from your investment
<b>EQUALS</b> cost of the product	<b>\$482</b>	If your balance was \$50,000, then for that year you will be charged fees of <b>\$482</b> .



## Fees and costs for other investment options

You can find the fees and costs for Equip's other investment options in our *Fees and costs* guide at [equisuper.com.au/pds](https://equisuper.com.au/pds).

## Changes to fees and costs

The fees and costs for Equip may change in the future. We'll give you 30 days notice before any increase in fees.

## Fees for financial advice

**!** Additional fees may apply if you seek financial advice.

Equip members can access two levels of advice and any fee for that advice may be deducted from your super account. Equip does not pay commissions to financial advisors.

## Limited advice

Equip Member Services can offer limited advice on your investment options. A fee may apply for some advice but we'll let you know upfront. You can find out more by contacting Helpline on **1800 682 626**.

## Personal advice

Equip Financial Planning can offer you full personal advice. The fees for this service are outlined in the *Financial Services Guide* for Equip Financial Planning as well as in any statement of advice you receive, but we'll also let you know the fees upfront before any service is provided. You can book an appointment with Equip Financial Planning on our website or **1800 065 753**.

**i** You should read the important information about fees and costs before making a decision. Go to [equisuper.com.au/pds](https://equisuper.com.au/pds) and read our *Fees and costs* guide. The material relating to fees and costs may change between the time when you read this statement and the day when you acquire the product.

# 07 How super is taxed

There are taxes that apply to super including on contributions, investment earnings and on some withdrawals.

## Tax file numbers

**!** You are not required to provide your TFN to Equip, but not providing it may mean that:

- we are unable to accept certain contributions for you;
- additional tax may apply on contributions and withdrawals; and
- it may be more difficult to locate multiple super accounts in your name.

If you provide your TFN to Equip, we'll search for and consolidate any of your lost super or amounts held by the ATO into your Equip account. We'll also write to you and let you know if we find accounts for you at other super funds so you can decide whether to consolidate them into Equip.

## Tax on contributions

Before-tax contributions, including the contributions your employer makes and salary sacrifice contributions are generally taxed at 15% when Equip receives them. The tax is deducted from your account. Different tax may apply if you are a low or high income earner.

After-tax contributions you make from your after-tax earnings or savings are not taxed.

**!** You should be aware that there are limits on the contributions you can make to super and if you exceed those limits, additional tax may apply. See our *How super works* guide for details.

## Tax on investment earnings

Investment returns in super are taxed at a maximum rate of 15%. Taxes on investment returns are deducted before earnings are applied to your account.

## Tax on withdrawals

If you're over 60, withdrawals from your super are generally tax free. If you're under 60, tax may apply when you make a withdrawal from your super. There are also circumstances where tax may apply to withdrawals regardless of your age (such as if you die and your benefit is paid to a non-dependant for tax purposes or if you were a temporary resident and have departed Australia permanently). More information about how super is taxed is set out in our *How super works* guide. You can also find information on our website, [equisuper.com.au](https://equisuper.com.au), the government's MoneySmart website, [moneysmart.gov.au](https://moneysmart.gov.au), and the ATO's website, [ato.gov.au](https://ato.gov.au).

**i** You should read the important information about how super is taxed before making a decision. Go to [equisuper.com.au/pds](https://equisuper.com.au/pds) and read our *How super works* guide. The material relating to how super is taxed may change between the time when you read this statement and the day when you acquire the product.

## 08 Insurance in your super

### Types of cover available

**Death cover** provides a lump sum insured benefit for your family should you die. You may also receive an advance payment of your benefit if you suffer from a terminal illness.

**Total and permanent disability (TPD) cover** provides a lump sum benefit to help you cover your financial commitments if you become totally and permanently disabled.

**Salary continuance (SC) cover**, also known as income protection, provides you with a monthly income if you're injured or ill and aren't able to work. SC cover helps you to continue paying your expenses while you are away from work for up to 2 years.



Information about eligibility, cancellation, conditions, exclusions, the level, type and costs of cover that apply to the insurance offering is contained in the *Insurance in your super* guide. This information may affect your entitlement to cover, and should be read before deciding whether the cover is appropriate.

Unless you opt out or cancel your automatic death and TPD cover, all costs will be deducted from your account. The cost of SC cover will only be deducted if your application for SC cover has been accepted.

### Cover when you join

Below is an overview of the death and TPD cover you may automatically receive when you join Equip. The full terms and conditions of this cover is outlined in our *Insurance in your super* guide available at [equipsuper.com.au/PDS](http://equipsuper.com.au/PDS).

	If your employer has elected Equip as its default fund	If you join Equip yourself or if Equip is not your employer's default fund
<b>What death and TPD cover do I automatically get upon joining?</b>	<p>If you are a permanent employee and your employer provides us salary data:</p> <ul style="list-style-type: none"> <li>4 times your salary, up to the automatic acceptance limit of \$1.2 million</li> </ul> <p>If you are not a permanent employee or your employer does not provide us salary data:</p> <ul style="list-style-type: none"> <li>4 units</li> </ul> <p>If you are a casual employee of Rio Tinto or any associated employer (Rio Tinto), you will automatically receive 1 unit of death and TPD cover.</p> <p>If you work for a high-risk employer, the death and TPD cover you receive automatically may be <b>limited cover*</b>. The guide provided to you with this PDS will contain further detail.</p>	1 unit of <b>limited cover*</b> .
<b>A special opportunity to increase your death and TPD cover within 120 days of starting with your employer</b>	<p>By completing the simple health statement on your <i>MyFuture Membership</i> form, you can increase your death and TPD cover to up to:</p> <ul style="list-style-type: none"> <li>6 times your salary, up to the automatic acceptance limit of \$1.2 million, or</li> <li>6 units</li> </ul>	Not applicable.
<b>What cover can I apply for at any time?</b>	You can apply to increase your death, TPD or SC cover up to the maximum cover limits by completing the <i>Change your insurance cover</i> form and <i>Personal Statement</i> that can be found on our website.	

Any cover based on salary reduces uniformly to nil from age 60 to age 70 for death cover and from age 60 to age 65 for TPD cover.

\* **Limited cover** means that you are covered for any illness or injury that is diagnosed after your cover starts, but not for pre-existing conditions. After 24 months, your cover will no longer be limited cover once you have been at work for 30 consecutive days.

### Salary continuance cover

Equip offers SC cover with a maximum benefit period of 2 years, with a waiting period of either 30, 60 or 90 days. The terms and conditions of SC cover are outlined in our *Insurance in your super* guide available at [equipsuper.com.au/pds](http://equipsuper.com.au/pds). You can apply using your *MyFuture Membership* form when you first join, or by completing the *Change your insurance cover* form and *Personal Statement*.

### Changing or cancelling your cover

You can apply to increase your cover at any time by completing a *Change your insurance cover* form, available from our website [equipsuper.com.au](http://equipsuper.com.au). You can also decrease or cancel your cover at any time by contacting Helpline on **1800 682 626** or completing a *Change your insurance cover* form.



You should read the important information about insurance before making a decision. Go to [equipsuper.com.au/pds](http://equipsuper.com.au/pds) and read our *Insurance in your super* guide. The material relating to insurance in your super may change between the time when you read this statement and the day when you acquire the product.

### Cost of death and TPD cover

There are costs associated with insurance cover and these costs will depend on the amount of cover you have and the age you'll be at your next birthday. The annual cost per \$1,000 of cover is shown in the left table on the next page. The table on the right shows the value of a unit. We deduct the cost of your insurance cover from your account each month.

The cost of cover is higher if you work for Goodyear, PSGA (Securitas), if you are a casual employee of Rio Tinto, or if your employer is a member of the Traffic Management Association of Australia (TMAA). You can find the insurance premiums that apply to you in our *Insurance in your super* guide

If you are transferring into Equip MyFuture after ceasing employment with Rio Tinto, Yancoal, QAL, Kestrel, or an associated employer, then the cost of your cover will also be higher; you can find the insurance premiums that apply to you in our *Insurance in your super* guide.



### Annual cost per \$1,000 of cover

Age next birthday	Death only	Death & TPD
16 to 36	\$0.19	\$0.43
37	\$0.20	\$0.47
38	\$0.23	\$0.51
39	\$0.24	\$0.57
40	\$0.27	\$0.63
41	\$0.30	\$0.69
42	\$0.34	\$0.78
43	\$0.39	\$0.90
44	\$0.47	\$1.08
45	\$0.53	\$1.23
46	\$0.60	\$1.38
47	\$0.68	\$1.57
48	\$0.76	\$1.76
49	\$0.87	\$2.01
50	\$0.96	\$2.22
51	\$1.09	\$2.52
52	\$1.21	\$2.82
53	\$1.38	\$3.18
54	\$1.58	\$3.67
55	\$1.78	\$4.12
56	\$2.03	\$4.68
57	\$2.28	\$5.27
58	\$2.61	\$6.02
59	\$3.04	\$7.03
60	\$3.65	\$8.44
61	\$4.17	\$9.65
62	\$4.87	\$11.25
63	\$5.61	\$12.98
64	\$6.08	\$14.07
65	\$6.69	\$15.47
66	\$7.35	–
67	\$8.09	–
68	\$8.89	–
69	\$9.79	–
70	\$10.76	–

### Units of cover

Age next birthday	Death cover per unit	TPD cover per unit
16 to 36	\$50,000	\$50,000
37	\$50,000	\$50,000
38	\$50,000	\$50,000
39	\$50,000	\$50,000
40	\$50,000	\$50,000
41	\$50,000	\$50,000
42	\$50,000	\$50,000
43	\$50,000	\$50,000
44	\$50,000	\$50,000
45	\$45,000	\$45,000
46	\$40,000	\$40,000
47	\$35,000	\$35,000
48	\$30,000	\$30,000
49	\$25,000	\$25,000
50	\$22,500	\$22,500
51	\$20,000	\$20,000
52	\$17,500	\$17,500
53	\$16,250	\$16,250
54	\$15,000	\$15,000
55	\$13,750	\$13,750
56	\$12,500	\$12,500
57	\$11,250	\$11,250
58	\$10,000	\$10,000
59	\$8,750	\$8,750
60	\$7,500	\$7,500
61	\$6,250	\$6,250
62	\$5,000	\$5,000
63	\$3,750	\$3,750
64	\$2,500	\$2,500
65	\$2,500	\$1,250
66	\$2,500	–
67	\$2,500	–
68	\$2,500	–
69	\$1,875	–
70	\$1,875	–

#### How to calculate the annual cost of death and TPD cover

To calculate the cost of your cover divide the amount of cover you have by 1,000 and then multiply that value by the rate for your age shown in the table above.

For example, if you are 37 years old and you have been provided with death and TPD cover of 4 times salary and your salary is \$80,000, your death and TPD cover would be \$320,000. The annual cost would be calculated as:

$$\begin{aligned}
 &= (\$320,000 \div 1,000) \times \text{premium at age 38 next birthday} \\
 &= 320 \times \$0.51 \\
 &= \$163.20 \text{ per annum}
 \end{aligned}$$



## 09 How to open an account

### If Equip is your employer's default fund

If your employer is a participating employer and has chosen Equip as their default super fund, then your account will generally be created automatically for you by your employer.

You can make changes to your personal details, investment options and insurance by completing either the membership application provided to you or if your account has already been created for you, by logging into your account online at [equipsuper.com.au](http://equipsuper.com.au).

### If you don't have an employer or Equip is not your employer's default fund

Anyone can join Equip on our website [equipsuper.com.au/join](http://equipsuper.com.au/join). You'll receive your new member number instantly and can start making contributions.

#### You can change your mind about Equip (cooling off)

If you join as an individual member and not an employer sponsored member, then you have a 14 day cooling off period in case you change your mind about Equip. Your cooling off period starts on the earlier of:

- the day we send you confirmation of your membership; or
- 5 business days after we receive your membership application.

If you decide to cancel your membership during this period then we'll transfer your account to the super fund of your choice or refund any payments made to your account. Your account will be adjusted for investment earnings or losses, plus any insurance costs or tax payable, but we won't charge you any administration or exit fees.

### If you're transferring from Equip Corporate

If you've ceased employment and are transferring from Equip Corporate to Equip MyFuture, please note the following:

**Insurance:** Any death, TPD or SC cover you held in Equip Corporate may automatically continue in Equip MyFuture as fixed cover, or you may only receive 1 unit of death and TPD cover in Equip MyFuture. The letter we send you when you cease employment will confirm the insurance cover you will receive when you transfer into Equip MyFuture.

**Investments:** If you were an accumulation member and you'd previously made investment choices for some or all of your account, then you'll keep those same investment options when you transfer into Equip MyFuture. If you were a defined benefit member and you have amounts in your voluntary account fully invested in either the Balanced Growth or Conservative investment options, these will be invested in the Equip MySuper investment option when you transfer. If your investment strategy for future contributions is Balanced Growth or Conservative, this will change to Equip MySuper when you transfer into Equip MyFuture or you were a defined benefit member, your defined benefit will be invested in the Cash investment option.

### Enquiries and complaints

You can contact our Helpline on **1800 682 626** or send us a message at [equipsuper.com.au/contact](http://equipsuper.com.au/contact) when you have questions, need assistance, or if you're not satisfied with our product or the service you've received and would like to make a complaint.

We always try to resolve complaints quickly and to the satisfaction of all concerned and in the best interests of all our members.

Complaints can also be made in writing to:

Complaints Officer  
Equip  
GPO Box 4303  
Melbourne VIC 3001

You can find more information on the complaints process at [equipsuper.com.au/complaints](http://equipsuper.com.au/complaints)



**SuperRatings has awarded Equip a platinum choice rating, the top rating given to only the best superannuation products. Go to [superratings.com.au](http://superratings.com.au) for the full rating criteria.**

#### Equisuper Superannuation Fund

ABN 33 813 823 017  
USI 33 813 823 017 000  
SPIN EPL0100AU  
MySuper authorisation 33 813 823 017 672

#### Togethr Trustees Pty Ltd

ABN 64 006 964 049  
AFSL 246383

#### Head office

Level 12, 330 Collins Street  
Melbourne VIC 3000

#### Mail

Equip  
GPO Box 4303  
Melbourne VIC 3001

#### Member Services Representatives

Helpline: 1800 682 626  
8am to 8pm Mon-Fri not including  
public holidays  
Fax: (03) 9245 5827  
[equipsuper.com.au/contact](http://equipsuper.com.au/contact)

